

## **Why not take part in the Macular Society Raffle?**

### **You could be the next £7,000 winner!**

The Macular Society runs a raffle twice a year in the Spring and in Autumn. By playing, you will be in with a chance to win big and help Beat Macular Disease.

If you would like to join in with the fun and receive a book of tickets for our next raffle, please telephone 01264 350 551 to request tickets. Tickets cost £1 each. You can sell the tickets to family or friends or buy them for yourself. Unfortunately, players in Northern Ireland are not able to sell on their tickets due to legal reasons.

By playing our raffle, you are funding research to find a cure for macular disease, and you are supporting people living with it now. We couldn't do any of it without you.

### **What would you do if you won a £7,000 cash prize?**

You could take that holiday of a lifetime, make some home improvements or enjoy a special time with family and friends.

If you would like to take part in our next raffle, or would like further information about taking part, please call 01264 350 551.

### **Terms and conditions**

We are working in conjunction with a recognised external lottery management company and are registered with the Gambling Commission, so you can be assured that the Macular Society raffle will meet all of the necessary legal and ethical obligations to the Society, its members and supporters.

For full Terms and conditions and the following policies please call 01264 350 551.

**Advice and Information Service 0300 3030 111**

Registered Charity Nos 1001198, SCO42015 Scotland, 1123 Isle of Man.  
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On a separate document, you will find our:

- Law and disorder policy
- Players complaints policy
- Policy on fair and open draws
- Problem gambling policy
- Protection of children and the vulnerable policy
- Self exclusion policy

Are you gambling more than you really want? Is someone you know gambling too much? Need someone to talk to about how gambling makes you feel?

The Gambleaware Helpline provides confidential advice, information and emotional support throughout Great Britain to anyone experiencing problems with gambling. Call the Gambleaware National Telephone Helpline on 0808 8020 133, 8am to midnight, 7 days a week. An experienced team of Helpline Advisers is ready to take your call.

## **Prize Winners**

And the winners are...

### **Spring 2023**

£7000 Mrs Hunt, London  
£500 Mrs Clark, Leatherhead  
£250 Mr Jessup, Keighley

£25 winners:  
Mrs Crowell, Washington  
Bevan, Bromsgrove  
Mrs Walters, Pontypool  
Mrs Milbourne, Southampton  
Mrs Neale, Welshpool  
Mrs Head, Eastbourne  
Mr Humhries, Watchet  
Miss Hickman, Salisbury

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Mr Booth, Huddersfield  
Dr Cargill, Wallsey

£10 winners:

Mrs Shankster, Hampton  
Mrs May, Liverpool  
Rev Alison, Worthing  
Mrs Merral-Spiers, Torrington  
Mr Harwood, Bexhill-on-sea  
Mrs Coatsworth, Hartlepool  
Mr Briggs, Bradford  
Mr Deas, Coventry  
Mr Nicholson, Morpeth  
Mr Stoller, Ulverston  
Mrs Middleton, Banbury  
Ms Jackson, Falkirk  
Mr Clubb, Crawley  
Mr Bailey, Mitcheldean  
Mrs Barratt, Camberley  
Mr Thomas, Birmingham  
Mr Smith, Gloucester  
Mrs Wilkins, Bembridge  
Mr Lynne, Rochester  
Ms Anderson, Bathgate  
Mrs Hadland, Stourbridge  
Mrs Newton, Nottingham  
Mr Mckie, Carlisle  
Mrs Meakin, Great Yarmouth  
Mrs Fell, Wigton  
Mrs Daniels, Rochester  
Mr Wales, Ballmoney  
Mrs Yaxley, Norwich  
Mrs Bulman, Ryde  
Mrs Morse, Newbury  
Ms Paterson, St Leonards-on-sea  
Kinman, Birmingham  
Ms Henley, Birmingham  
Mr Welton, Newton Stewart  
Mrs Anderson, Crieff  
Mrs Clark, Heanor

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Mrs Knight, London  
Mrs Gates, Bridport  
Mrs Wells, Uckfield  
Miss Maccallum, Newport-on taw

## **Frequently asked questions**

### **Why does the Macular Society run a raffle?**

The raffle is an effective way for us to raise money and reach out to a wider audience of potential supporters. Lots of people like to buy a raffle ticket to be in with a chance to win a big prize. It's also a great way to raise awareness of the Macular Society and the work we do reaching out to new people who may need our support. By giving away prizes to our winners we have the opportunity to say a heartfelt 'thank you' to generous members and supporters – those of you who make our work possible each and every day.

### **I want to take part in your next raffle.**

If you want to take part in our next raffle, please just contact us on 01264 350 551 or send us an email with your full name and address so that we can add you to the mailing list.

### **What do I do with my tickets?**

Raffle tickets cost £1 each and they are sent out in books of 12 tickets. You can sell your tickets to colleagues, friends and family, but not door-to-door. Unfortunately, players in Northern Ireland are not able to sell on their tickets due to legal reasons.

### **How do I complete the raffle ticket stubs?**

Please write the purchaser's name and address clearly on each ticket stub, handing them the tear off ticket(s). Please add a telephone number so we can inform top winners of their prize by telephone.

Please return your ticket stubs, any unsold tickets and your payment in the freepost envelope provided, by the closing date. Please make your cheque or postal order payable to the 'Macular Society'.

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If you need help with your payment, please call 01264 350 551.

**I have forgotten to include my payment or ticket stubs.**

If you think that you have forgotten to include your payment, or if there is any problem with processing your tickets, you will receive a letter which will tell you what to do next. In most cases, any problems can be quickly resolved.

**Do you really give away those big prizes?**

Yes, we do. Our prizes are guaranteed and someone will always win them – it could be you! Please see the above for lists of the most recent prize winners.

**How can you afford to give away such big prizes?**

The prizes come from a small percentage of the profits from the raffle, so are generated from ticket sales and do not use any other income.

**Aren't you wasting money by sending me these raffles?**

We keep a tight control on our costs, such as the design and printing of packs, to ensure that each pack we send out is cost effective. Raffles raise a significant amount of money which we will use to fund research to find a cure for macular disease, and support people living with it now.

**Where is the money I donate to you actually going?**

The Macular Society is dedicated to supporting people with macular conditions and to providing a growing range of services to our members and supporters. We operate with a staff of dedicated people who work extremely hard to care for the members and supporters of the Macular Society; we also have a network of over 1,000 volunteers across the UK. We aim to keep our administration costs to a minimum.

**Why have I been sent the raffle?**

If you have previously supported us, we will send you other opportunities to support our work. We send out raffles regularly so that kind people who like to support us in this way have the opportunity to do so throughout the year. If you would like to receive fewer or none of these mailings, please call 01264 350 551 or contact us by email to have your name removed from our mailing list.

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If you have not previously supported us we will occasionally invite selected groups of people to take part in our raffle. We try to find people who are likely to want to take part, but if you have received a pack and don't want to hear from us again please call us on 01264 350 551 or contact us by email. Full details of how we will use and protect your data are set out in our privacy policy at [www.macularsociety.org/privacy](http://www.macularsociety.org/privacy).

**What if I don't want to take part in raffles?**

Just let us know by calling 01264 350 551 or contact us by email, and we will remove your name from the mailing list.

**When do the draws take place?**

Response dates and draw dates will be printed on each pack and reminder dates will be posted on our website as closing dates approach.

**How will I know if I have won a prize?**

We will contact all main prize winners as soon as possible after the draw date. Prizes are sent in the post within 28 days from the draw date. A full list of all prize winners' names and postal towns will be published on our website within 7 days of the draw date.

**I'm worried a raffle I have received might be a scam.**

Please rest assured that our raffles are not a scam. The prizes on offer are real and are won by real people.

If you are concerned, please follow these simple rules:

- No legitimate company will ever ask you to keep your prize a secret or ask you to pay to receive your prize
- Always check the name of the organisation promoting the prize is on the pack – if you are in any doubt, get in touch, and do not take part until you are satisfied that the prize draw is genuine
- Be cautious of ringing a premium rate telephone number – the cost of the call could be greater than the value of your prize
- Any fundraising communication should include the charity's registered charity number which you can check on the charity commission website. If the charity is a member of the Fundraising Standards Board, as we are, this should also give you additional reassurance that the charity will adhere to the fundraising promise and strict fundraising standards.

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A scam is a criminal offence, and if you think that you have been targeted by a scam please contact the police or trading standards.

**I am worried about my gambling.**

You can find more information and help in regard to gambling by visiting the GamCare website or by calling 0845 6000 133.

If you are not happy about any aspect of the Macular Society's work, including our raffle and prize draw programme, please tell us and we will do our best to put things right. You can contact our Complaints Officer on 01264 350 551.

If you have any other questions, please do not hesitate to call 01264 350 551.