

Why not take part in our raffle?

You could be our next £7,000 winner!

The Macular Society runs a raffle twice a year in the Spring and at Christmas. It is a great way for you to support our work, and you have a chance to win an amazing prize at the same time.

If you would like to join in with the fun and receive a book of tickets for our next raffle, please telephone 01264 350 551 to request some of our large print ticket books. Tickets cost £1 each. You can sell the tickets (apart from those in Northern Ireland) or buy them for yourself. Whoever has the winning tickets wins the prizes - it's as simple as that!

The money we raise from the raffle goes to help us provide information and support to everyone affected by macular conditions, as well as towards funding ground-breaking research to find a cure.

What would you do as the winner of a £7,000 cash prize?

You could take that holiday of a lifetime, make some home improvements or enjoy a special Christmas with family and friends.

If you would like to take part in our next raffle, or would like further information about taking part, please call 01264 350 551.

Terms and conditions

We are working in conjunction with a recognised external lottery management company and are registered with the Gambling Commission, so you can be assured that the Macular Society raffle will meet all of the necessary legal and ethical obligations to the Society, its members and supporters.

For full Terms and conditions and the following policies please call 01264 350 551.

Advice and Information Service 0300 3030 111

Registered Charity Nos 1001198, SCO42015 Scotland, 1123 Isle of Man.
Macular Society is the trading name of the Macular Disease Society.
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On a separate document, you will find our:

Law and disorder policy
Players complaints policy
Policy on fair and open draws
Problem gambling policy
Protection of children and the vulnerable policy
Self exclusion policy

Are you gambling more than you really want? Is someone you know gambling too much? Need someone to talk to about how gambling makes you feel?

The Gambleaware Helpline provides confidential advice, information and emotional support throughout Great Britain to anyone experiencing problems with gambling. Call the Gambleaware National Telephone Helpline on 0808 8020 133, 8am to midnight, 7 days a week. An experienced team of Helpline Advisers is ready to take your call.

Prize Winners

And the winners are...

Spring 2019

£7000, Mrs Warfield, Bristol

£750, Mrs Clements, Sittingbourne

£250, Mrs Staal, Edgware

£20 M&S Vouchers went to: Mrs Dawson, Swindon; J Kane, Pershore; Mrs Shayler, Beaconsfield; Mrs Fidler, Chichester; G Purdon, Glasgow; Mrs Rowlands, London; Mrs Ross, Johnstone; Miss Patterson, Ingatestone; Mrs Chavda, Leicester; Mrs Thomas, Neath; Dr Walmsley, Lancaster; Mrs Lowe, Worcester Park; Mrs Cliffe-Jones, Bromsgrove; Mr Pickup, Blackburn; Mrs Huster, Much Wenlock; Sarah, Cardigan; Mrs Matthews, Eastbourne; Mr Shelton, Cardiff; Mrs Tardo, Cardiff and Ms Hind, Norwich.

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Christmas 2018

£7000, Mr Ground, Littlehampton

£750, Mrs Owens, Ruthin

£250, Quba Brown, Oxford

£20 M&S Vouchers went to: Mr Turner, Chester; Mrs Greene, Treharris; Mrs Aldred, Stockport; Mr McCallon, Belfast; Mrs Hardy, Bournemouth; Mr Scorer, Newcastle Upon Tyne; Mrs Tanner, Bolton; Mrs Thompson, Okehampton; Mrs Maclenan, Teddington; Mr David, Caerphilly; Miss Oakham, Cheltenham; Mr Cotterell, Shepperton; Mrs Chenery, March; Mrs Alderson, Egremont; Mrs Dixon, Nottinham; Mrs Evans, Stalybridge; Mr Felts, Spalding; Mrs Holley, Esher; Mrs Chalon, Ashford; Mrs Aspey, Maidenhead.

Spring 2018

£7000, Mr Evans, Llandeilo

£750, Mr Topham, Waterlooville

£250, Mrs Waddington, Nelson

£20 M&S voucher: Mrs Brandon, London; Mrs Weir, Aylesbury; Mrs Wilkin, Pulborough; Miss Bullivant, Canterbury; Ms Drury, Chelmsford; Mrs Allen, Caterham; Mr Jenkins, Crewe; E Farrel, Liverpool; Mrs MacCabe, Winscombe; Mrs Corbes, Stockport; Mrs Bevan, Cardiff; Mrs Norquay, Orkney; Ms Bannon, Leyburn; Ms Keogh, London; Mrs King, Sidmouth; Ms Brangan, Bury; Mr Whittaker, Ormskirk; Miss Chandler, Ruislip; Mrs Clark, Heanor; Mrs Chalmers, Birmingham.

Christmas 2017

£7000, Mrs Corsie, Edinburgh

£750, Mrs Ellams, Newcastle

£250, Ms Stocks, St Austell

£20 M&S voucher: Mrs Turner, Sheringham; Mrs Whicker, Chertsey; Mrs Dawson, Northampton; Mrs Layzell, Exeter; Mrs Rogers, Bridgnorth; Mrs Burns, Banbury; Mrs Robinson, Southampton; Mr Naden, Wetherby; Mrs Mills, Bude; Mrs Callaghan, Brighton; Mr Davis, Deal; Mr Jackson, Dunstable; Mr Bond, Caterham; Mr McGillion, Troon; Mr Taylor, St Leonards-on-Sea; Mrs Woodward, Birmingham; Mr Collis, Bognor Regis;

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Mrs Holmwood, Taunton; Mrs Matthews, Guildford; Mrs Irwin, Craigavon. Congratulations to all of our winners.

Frequently asked questions

If you have any other question, however, please do not hesitate to call 01264 350 551.

Why does the Macular Society run a raffle programme?

The raffle is an effective way for us to raise money and reach out to a wider audience of potential supporters. Lots of people like to buy a raffle ticket to potentially win a big prize. It's also a great way to raise awareness of the Macular Society and the work we do reaching out to new people who may need our support. By giving away prizes to our winners we have the opportunity to say a heartfelt 'thank you' to generous members and supporters – those of you who make our work possible each and every day.

I want to take part in your next raffle.

If you want to take part in our next raffle, please just contact us on 01264 350 551 or send us an email with your full name and address so that we can add you to the mailing list.

What do I do with my tickets?

Raffle tickets cost £1 each and they are sent out in books of 12 tickets. You can sell your tickets to colleagues, friends and family, but not door-to-door as this is illegal. Please be aware that no-one under the age of 16 is permitted to buy or sell raffle tickets.

How do I complete the raffle ticket stubs?

Please write the purchaser's name and address clearly on each ticket stub, handing them the tear off ticket(s). Please try to add a telephone number as we like to inform our winners of their prize by telephone.

If you are buying the tickets yourself, please use the stickers on the front of the ticket book. Please sell as many tickets as you are able, and then return your ticket stubs, any unsold tickets and your payment in the freepost envelope provided, by the closing date. Please make your cheque or postal order payable to the 'Macular Society'.

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Larger print documents to help you with your payment are available if you call 01264 350 551.

I have forgotten to include my payment or ticket stubs.

If you think that you have forgotten to include your payment, or if there is any problem with processing your tickets, you will receive a letter which will tell you what to do next. In most cases, any problems can be quickly resolved with our team of advisers.

Do you really give away those big prizes?

Yes, we do. Our prizes are guaranteed and someone will always win them – it could be you! Please see the above for lists of the most recent prize winners.

How can you afford to give away such big prizes?

The prizes come from a small percentage of the profits from the raffle, so are generated from ticket sales and do not use any other income.

Aren't you wasting money by sending me these raffles?

We keep a tight control on our costs, such as the design and printing of packs, to ensure that each pack we send out is low cost and reaches the correct address. Raffles raise a significant amount of money which we will use to support our services, as well as reaching people who might not otherwise know about the Macular Society.

Where is the money I donate to you actually going?

The Macular Society is dedicated to supporting people with macular conditions and to providing a growing range of services to our members and supporters. We operate with a staff of dedicated people who work extremely hard to care for the members and supporters of the Macular Society; we also have a network of over 1,000 volunteers across the UK. We aim to keep our administration and office function costs to a minimum.

Why have I been sent the raffle?

If you have previously supported us, we will send you opportunities to take part in offers that may be of interest. Many people like to support our work by taking part in raffles. We send out raffles regularly so that the kind and generous people who like to support us in this way have the opportunity to do so throughout the year. Of course, we know that not

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everyone would like to receive raffle packs, so if you would like to receive fewer or none of these mailings, please call 01264 350 551 or contact us by email to have your name removed from our mailing list.

If you have not previously supported us we will occasionally invite selected groups of people to take part in our raffle. We try to find people who are likely to want to take part, but if you have received a pack and don't want to hear from us again please call us on 01264 350 551 or contact us by email. Full details of how we will use and protect your data are set out in our privacy policy at www.macularsociety.org/privacy.

What if I don't want to take part in raffles?

That's fine, just let us know by calling 01264 350 551 or contact us by email, and we will remove your name from the mailing list. If you are able to do so, please return your unused raffle ticket books in the freepost envelope, with a covering note, so that we can cancel them from the draw.

When do the draws take place?

Response dates and draw dates will be printed on each pack and reminder dates will be posted on our website as closing dates approach. A list of the winners will be posted on our website as soon as possible after each draw has been made.

How will I know if I have won a prize?

We will contact all main prize winners as soon as possible after the draw date. For smaller prizes you will receive your prize in the post within 28 days from the draw date. A full list of all prize winners' names and postal towns will be published on our website within 7 days of the draw date.

I'm worried a raffle I have received might be a scam.

Please rest assured that our raffles are not a scam. The prizes on offer are real and are won by real people.

If you are concerned, please follow these simple rules:

- No legitimate company will ever ask you to keep your prize a secret or ask you to pay to receive your prize
- Always check the name of the organisation promoting the prize is on the pack – if you are in any doubt, get in touch, and do not take part until you are satisfied that the prize draw is genuine

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- Be cautious of ringing a premium rate telephone number – the cost of the call could be greater than the value of your prize!
- Any fundraising communication should include the charity's registered charity number which you can check on the charity commission website. If the charity is a member of the Fundraising Standards Board, as we are, this should also give you additional reassurance that the charity will adhere to the fundraising promise and strict fundraising standards.

A scam is a criminal offence, and if you think that you have been targeted by a scam please contact the police or trading standards.

I am worried about my gambling.

You can find more information and help in regard to gambling by visiting the GamCare website or by calling 0845 6000 133.

If you are not happy about any aspect of the Macular Society's work, including our raffle and prize draw programme, please tell us and we will do our best to put things right. You can contact our Complaints Officer on 01264 321 970.