

## **Play our weekly lottery for a chance to win £10,000 and help beat macular disease**

Entering is easy and every week you will have the chance of winning up to £10,000 or one of our other great prizes from £5 to £1,000. It costs just £1 a week to enter, or £2 to double your chances of winning.

Simply enter [here](#) and once you have signed up, we will send you your lucky 6-digit number. Even better, there's no need to claim, as we will write to you if you win and pay any winnings directly to your bank account.

By playing our lottery, you are helping to beat macular disease for good and to support those people who need support today. Thank you and good luck.

### **Terms and conditions**

We are working in conjunction with a recognised external lottery management company and are registered with the Gambling Commission, so you can be assured that the Macular Society weekly lottery will meet all of the necessary legal and ethical obligations to the Society, its members and supporters.

For full Terms and conditions and the following policies please call 01264 350 551.

On a separate document, you will find our:

Law and disorder policy

Player's complaints policy

Policy on fair and open draws

Problem gambling policy

Protection of children and the vulnerable policy

Self-exclusion policy

Are you gambling more than you really want? Is someone you know gambling too much? Need someone to talk to about how gambling makes you feel?

The Gambleaware Helpline provides confidential advice, information and emotional support throughout Great Britain to anyone

**Advice and Information Service 0300 3030 111**

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experiencing problems with gambling. Call the Gambleaware National Telephone Helpline on 0808 8020 133, 8am to midnight, 7 days a week. An experienced team of Helpline Advisers is ready to take your call.

## **Frequently Asked Questions**

### **Why does the Macular Society run a lottery programme?**

The lottery is an effective way for us to raise money and reach out to a wider audience of potential supporters. Many people like to play the lottery to potentially win a big prize. It's also a great way to raise awareness of the Macular Society and the work we do reaching out to new people who may need our support. By giving away prizes to our winners, we have the opportunity to say a heartfelt 'thank you' to generous members and supporters – those of you who make our work possible each day.

### **I want to take part in your next lottery.**

If you want to take part in our next lottery, please just contact us on 01264 350 551 or send us an email with your full name and address so that we can add you to the mailing list.

### **Do you really give away those big prizes?**

Yes, we do. Our prizes are guaranteed and someone will always win them – it could be you! Please visit <https://lottery.macularsociety.org/winners> for lists of the most recent prize winners.

### **How can you afford to give away such big prizes?**

The prizes come from a small percentage of the profits from the lottery, so are generated from ticket sales and do not use any other income.

### **Aren't you wasting money by sending me these lottery mailings?**

We keep a tight control on our costs, such as design and printing, to ensure that each mailing we send out is low cost and reaches the correct address. Lotteries raise a significant amount of money, which we will use to support our services, as well as reaching people who might not otherwise know about the Macular Society.

### **Where is the money I donate to you actually going?**

The Macular Society is dedicated to beating macular disease. Research – including projects our supporters have helped to fund – is getting closer to a cure every year.

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We also support people with macular conditions and provide a growing range of services to our members and supporters. With your support, we will end macular disease, and the isolation, loneliness and frustration that so often comes with it.

### **Why have I been sent the lottery mailing?**

If you have previously supported us, we will send you opportunities to take part in offers that may be of interest. Many people like to support our work by taking part in the weekly lottery. We send out lottery mailings regularly so that the kind and generous people who like to support us in this way have the opportunity to do so throughout the year. Of course, we understand that not everyone would like to receive lottery packs, so if you would like to receive fewer or none of these mailings, please call 01264 350 551 or contact us by email to have your name removed from our mailing list.

If you have not previously supported us we will occasionally invite selected groups of people to take part in our lottery. We try to find people who are likely to want to take part, but if you have received a mailing and don't want to hear from us again please call us on 01264 350 551 or contact us by email. Full details of how we will use and protect your data are set out in our privacy policy at [www.macularsociety.org/privacy](http://www.macularsociety.org/privacy).

### **What if I don't want to take part in lotteries?**

That's fine, just let us know by calling 01264 350 551 or contact us by email, and we will remove your name from the mailing list.

### **When do the draws take place?**

The draw is weekly and a list of the winners will be posted on our website after each draw has been made.

### **How will I know if I have won a prize?**

We will contact all main prize winners as soon as possible after the draw date. For smaller prizes, you will receive your prize in the post within 28 days from the draw date. A list of latest prize winners' names and postal towns will be published on our website.

### **I'm worried a lottery I have received might be a scam.**

Please rest assured that our lottery mailings are not a scam. The prizes on offer are real and are won by real people.

### **If you are concerned, please follow these simple rules:**

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- No legitimate company will ever ask you to keep your prize a secret or ask you to pay to receive your prize
- Always check the name of the organisation promoting the prize is on the pack – if you are in any doubt, get in touch, and do not take part until you are satisfied that the prize draw is genuine
  
- Be cautious of ringing a premium rate telephone number – the cost of the call could be greater than the value of your prize!
- Any fundraising communication should include the charity's registered charity number, which you can check on the charity commission website. If the charity is a member of the Fundraising Standards Board, as we are, this should also give you additional reassurance that the charity will adhere to the fundraising promise and strict fundraising standards.

A scam is a criminal offence, and if you think that you have been targeted by a scam please contact the police or trading standards.

### **I am worried about my gambling.**

You can find more information and help about gambling by visiting the GamCare website or by calling 0845 6000 133.

If you are not happy about any aspect of the Macular Society's work, including our lottery and prize draw programme, please tell us and we will do our best to put things right. You can contact our Complaints Officer on 01264 321 970.

### **Prize Winners**

Weekly prize winners can be viewed here:  
<https://lottery.macularsociety.org/winners>

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